

BETREAT: PARTICIPATION POLICY

This page informs you, the registered guest, of this event's policies regarding guest attendance, participation, and the collection, use and disclosure of personal data when you attend Betreat.

By making this booking to attend Betreat, you agree to the collection and use of information in accordance with this policy.

Your health, safety, wellbeing, and privacy are important. Please read this policy carefully and contact Betreat's event organiser, Rosetta Holmes, if you require any further information or clarification at: essentialdifference@gmail.com.

GENERAL TERMS AND CONDITIONS

- Bookings are confirmed and a contract exists when payment is made and Betreat issues a written confirmation after receipt of the applicable deposit/payment amount. Please check your confirmation carefully and report any incorrect or incomplete information to Betreat, immediately. Please ensure name/s and contact details are exactly as stated in the relevant sections.
- People must be at least 18 years of age to make a booking and on the first day of Betreat.
- A negative COVID-19 test result taken 48 or 72 hours prior to departure time (in accordance with the Betreat destination location)
- Travel insurance is the responsibility of guests who attend Betreat.
- Betreat is not responsible for providing guidance with respect to local information, weather conditions, specific safety concerns, physical challenges, or laws in effect where a Betreat is operated.
- Registered guests are responsible for any costs (including repair, replacement, and cleaning fees) incurred by the Betreat or their suppliers for property damage, destruction or theft caused by you while on a Betreat. You, as a registered guest, agree to immediately report any pre-existing damage to Rosetta Holmes of Betreat, as soon as possible upon discovery.

LIABILITY

You, as a registered guest, acknowledge and agree that Betreat shall not be held liable for any direct, indirect, consequential or incidental damage, liability, injury, loss, cost or expense you may incur (including any claim relating to personal injury, illness, death, property damage or loss, delay or other inconvenience) arising out of or by reason of (i) the acts or omissions of any Third Party Operator or (ii) the negligence of any of the Betreat or (iii) any acts or omissions of any other parties or (iv) force majeure events.

You, as a registered guest, release Betreat and affiliated event Parties from any and all claims, liabilities, losses, expenses, damages, demands, actions, causes of action, lawsuits, or sums of money of any kind arising out of, by reason of, resulting from and/or related to this event; and you understand and acknowledge that you are fully responsible for and expressly assume any and all risks, whether known or unknown, in connection therewith.

PHOTO AND MARKETING

You, as a registered guest, agree that, while participating in this event, images, photos, or videos may be taken by other participants, Betreat, or its representatives that may contain or feature you. You consent to any such pictures being taken and grant a perpetual, royalty-free, worldwide, irrevocable license to Betreat, its contractors, and sub-contractors, and assigns, to reproduce for unlimited purpose (including marketing, promotions, and the creation of promotional materials), in any medium whatsoever, whether currently known or hereinafter devised, without any further obligation or compensation payable to you.

The image and likeness of our participants may or may not allow the individual identification of each participant.

No names or other personal information will be associated with the images captured of the participants, unless prior consent is granted in writing.

Within 48-hours of receiving your booking confirmation, it is your responsibility to advise Betreat if you do not consent to photos or videos of yourself being taken at this event.

PRIVACY

Any personal information that is collected by Betreat about you, the registered guest, may be used for any purpose associated with the operation of this event, or to send you marketing material in relation to future events hosted by Rosetta Holmes of Essential Difference, including yet not limited to new services, launches and special offers.

Betreat may process your Personal Data because:

1. We need to perform a contract with you
2. You have given us permission to do so
3. The processing is in our legitimate interests, and it is not overridden by your rights
4. For payment processing purposes
5. To comply with the law

PAYMENT TERMS

Payment can be made via the 'book now' link which will direct you to a credit card payment option.

Transactions made by credit cards (MasterCard, Visa) Credit cards are accepted.

[Alternatively, direct bank deposit payments may be arranged and might delay the acceptance of the reservation due to payment clearance.](#)

For alternative payment options, please discuss this with the Event Organiser at your earliest possible availability.

All bookings must be fully paid [45 days](#) prior to this event.

CANCELLATION & REFUNDS

[Cancellations made up to 60 days prior to the event are fully refundable*.](#)

This event comes with a secure, 100% money-back** guarantee for government-imposed, pandemic-related restrictions.

The Event Organiser reserves the right to arrange an alternative date for this event should new or developed pandemic/Covid-19 restrictions impede the running of this event (Betreat). An alternative date will be offered to registered guests as an alternative to refunds.

If you, as a registered participant, are diagnosed with the Covid-19 virus, and if this diagnosis prevents you from attending this event and you are seeking a refund as a result of your cancellation, you are required to provide the Event Organiser with your email or text message confirming your Covid-19 diagnosis.

All other refunds are subject to negotiation and acceptance by the Event Organiser.

No refunds for cancellations made within [30 days](#) of check-in time. (Bank transfer and administration fees will be discounted from refunded amounts).

Betreat may (unlikely) cancel or reschedule this event up to [60 days](#) before the event start date. If this event is cancelled, registered guests will receive notification and a refund of 100% of the package, excluding administration fees. In case of any

cancellation, Betreat is not responsible for any incidental expenses registered guests may have incurred as a result of booking, including but not limited to visas, travel costs such as but not limited to travel insurance excess or non-refundable flights.

Betreat shall not be liable or responsible for any failure or delay in fulfilling its services, when and to the extent such failure or delay is caused by or results from acts beyond Betreat's reasonable control, including, without limitation, the following force majeure events ("Force Majeure Event(s)": (a) acts of God; (b) flood, fire, earthquake, pandemics, epidemics, drought, bushfire, storm or other natural disaster, explosion, or public health and safety emergency characterized by an applicable government authority; (c) government order, law, or actions; (e) embargoes or blockades in effect on or after the date of this Agreement; (f) national or regional emergency; (g) shortage of adequate power facilities; (i) other events beyond the reasonable control of the Betreat.

*An administration fee of \$50 is applied to approved refund requests.

**Proof of Restriction inhibiting attendance is required.

Cancellations made up to 60 days prior to the event are fully refundable*.

UPDATES ON TERMS & CONDITIONS

Betreat reserves the right to update and/or alter these Terms & Conditions at any time.